



UMNO EDUCATION DAY AGENDA

Friday October 20th, 2017

Holiday Inn - Yorkdale, Toronto, Ontario

Theme: Human Factor in Data Driven Decisions

TIME	SESSION
8:30 - 9:00	Registration and Continental Breakfast
9:00 - 9:30	KEYNOTE ADDRESS: Health Care Human Factors <i>Anjum Chagpar, Managing Director, Healthcare Human Factors University Health Network</i>
9:30 - 10:15	Business Intelligence - A Phe-nominal Solution <i>Lindsay Wyers, Director Decision Support, Health Information and Privacy Interim Director Information Technology, Interim Chief Privacy Officer Jay Fitchett, Decision Support Programmer Jason Reeson, Programmer/Analyst Decision Support Peterborough Regional Health Centre</i>
10:15 - 10:45	Networking Break
10:45 - 11:15	Using In-House Patient Satisfaction Surveys <i>Elaina Orlando, Quality & Patient Safety Specialist Niagara Health System</i>
11:15 - 11:45	ALC Best Practices <i>Lisa Regan, Director - Emergency Services, Critical Care, Respiratory, Patient Flow and Performance & Transformation Laurie Zimmer, Vice President, Operations Bluewater Health-Sarnia</i>
11:45 - 12:10	Access to Care Update (ATC), Candice Tam, ATC Liaison for UMNO MOHLTC Update, Mehul Mehta MoHLTC Liaison for UMNO CIHI Update: Data Surveillance Program Tool, Maureen Kelly, Manager Data Quality Health Quality Ontario (HQO) Update, Ivan Yuen, HQO Liaison for UMNO UMNO Executive Update, Paul Sandor, Chair UMNO Open Mic
12:10 - 13:10	LUNCH
13:10- 13:55	Identifying Quality Opportunities at the patient level by predicting the Clinical Risk using Copeland Risk Adjusted Barometer (CRAB) Audit Software How CRAB is helping to evaluate our Enhanced Recovery After Surgery (ERAS) Protocol <i>Dominic Langley, Director Decision Support, London Health Sciences Centre (LHSC) Emily Williams, Director, Women's Care, LHSC Dr. Sally Getgood, CEO, Getgood Health Incorporated</i>
13:55 - 14:35	Using National Surgical Quality Improvement Program (NISQIP) to enhance Quality <i>Pierrette Price Arsenault, Quality Improvement Specialist Clinical Adoption Health Quality Ontario</i>

Evaluations, Door Prize Draws, & Wrap-Up

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